

GPS Maps FAQ

Can I return or get a refund for my purchased GPS maps?

Returns on any digital products are not accepted if the packaging is opened. However, Backroad Mapbooks will offer an exchange for the identical product if the one you received is defective. **Proof of purchase is required.** The customer is responsible for all return shipping charges on the product. A refund of the original purchase price of the products will be issued once we receive the returned merchandise. We do not refund the original billed shipping charges. Please view our TOS and Policies [HERE](#)

Can I install the maps directly onto my GPS unit memory?

No the maps are locked to the microSD card we provide and that card can be used in any GPS that supports a microSD slot. We offer larger capacity cards for additional storage if needed at checkout.

Will backroad GPS maps work in my Garmin unit?

You can view our compatibility list to see if your unit is listed as compatible. [Compatibility List](#)

- Limited compatibility usually means the device is an older model or has reported issues displaying the maps.
- Older units have limited compatibility due to the 256 color display or the character limits when viewing write up text.

Will the GPS maps work on my vehicles Nav system?

No our GPS maps are designed to work on GARMIN GPS units, Other Navigation systems will not be able to read the Garmin map data to display the maps.

Will the GPS maps work with Garmin Express, or the Explore app to view on my phone?

No Garmin Express and the Explore app are designed for Garmin map data and will not work with our maps.